

Our Commitment to Children and Young People



Our purpose

People of all ages and backgrounds are welcome here at SASS. We treat everyone equally, no matter what. You can share as much or as little about your life as you are comfortable with.



Inform

We will talk to you about our services and how we can support you, so that you know what to expect when you come to SASS. We will also give you information about your options, and answer any questions you might have. If we don't know something, we will do what we can to find the right information and share this with you as soon as possible.



Give you a voice

We recognise that you have your own thoughts, ideas and opinions about things that affect you. We will ensure you always have a say and we will do what we can to help you to feel heard. If you think we haven't understood something properly, it is ok to let us know.



Help

We are here to help with your worries, fears, hopes, and dreams. We will be clear about what we can and can't do. We will listen to your needs, and we can change our approach if something isn't working.



Trust

We will take the time to help you feel comfortable here at SASS. We know that asking you to trust us is a big deal, and it's important that we live up to this. We won't make promises that we cannot keep.



Safety

It is really important to us that everyone feels safe and supported at SASS. We want to provide a space that is calm and comfortable, and we are always happy to get ideas about how to make things better. If something at SASS is bothering you or you feel afraid, we will listen and do what we can to help you feel safe here. If it's easier, you can write or draw your feelings, or ask someone else to talk to us for you.